

Date: Friday, 31st May 2024  
Our Ref: MB/CM FOI 6319

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**Re: Freedom of Information Request FOI 6319**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 14th May 2024.

Your request was as follows:

I am a support worker and PhD student currently looking into how trauma-informed care is conceptualised in the UK. As part of my research, I am interested in evaluating trauma-related tools in a mental health care setting and have been used by colleagues to mitigate the issues around the implementation of trauma-informed care principles within the organisation. With the hopes that we address potential secondary traumatic stress that staff burnout can impact on the service. I have copied in my "grey methods section" from my protocol so, it would help you understand the intentions of my study. If possible, I would like to receive the information sent through my email.

Grey documents

Grey documents will be defined as eligible policy documents under the relevant NHS policy document in the UK or by contacting the Human Resources department of the trust. Eligible training materials would be observed from e-academy online or face-to-face training or reading the trust bulletin board. MC (student researcher) would liaise with the learning and development team of the healthcare trust or related mental health professionals, such as a clinical director, division lead or manager for appropriate resource guidance across the region.

I am looking for any policy documents or training materials I can reuse for the research and analysis whether in PDF, word document, PowerPoint presentations, audio, videos, signposts, posters, handbooks, or leaflets that you give to professionals to make them more trauma-informed in the management of psychological trauma including the impacts of sexual abuse or domestic violence. This could be delivered as a training session by professionals such as a psychologist, occupational therapist, or psychiatrist.

The Walton Centre NHS Foundation Trust use the below tools within our neuropsychiatry department:

1. [Referral to neuropsychology for advice on psychological interventions and signposting to local area psychology services to address past trauma.](#)
2. [Contact neuropsychiatry team with any mental health related concerns or risks towards self/others.](#)
3. [Please refer to the attached Neuropsychiatry SOP/Harm to Self SOP.](#)

Please see our response above in [blue](#).

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005,

Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 6319 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**